



# Faces of Hope – Crisis Funding FAQ

## Why is Faces of Hope asking for emergency support?

Faces of Hope is facing an unprecedented financial shortfall and must raise **\$450,000** in the coming months to continue operating both our Boise and Meridian centers. Without this funding, we may be forced to close one of our locations. Declines in federal support and slower-than-usual donations have created a gap that threatens our ability to meet the growing needs of survivors.

At the same time, the number of survivors seeking help is increasing. In September alone, Faces of Hope supported 52% more survivors than the year prior. Every day, 18 people receive support at our Centers – four of them coming for the first time asking for help.

## Are you closing?

Not today — but one of our locations is at risk if we cannot raise enough support.

We are being transparent now because **we want to remain open** and continue serving every survivor who comes through our doors. Speaking up today gives the community time to respond and help.

## Why is the goal **\$450,000**?

This amount reflects what is needed to stabilize operations, maintain staffing at safe levels, and continue offering essential services across **both** Boise and Meridian.

It also ensures we can respond to the rising number of survivors seeking help while maintaining the quality and immediacy of our care.

## Why are donations slower this year?

Many nonprofits across the country are struggling due to:

- Decreases in federal victim-services funding
- Slower private and corporate giving
- Higher operating costs due to inflation
- Increased competition for limited grant dollars

Faces of Hope has felt all of these pressures at once, creating a financial shortfall unlike anything in our history.

## Why can't you operate from just one location temporarily?

Both locations serve distinct populations across the Treasure Valley and reduce barriers for survivors who may have:

- Limited transportation
- Tight safety windows
- Childcare challenges
- Urgent needs requiring immediate access

Closing one center would mean longer travel distances, longer wait times, and fewer safe places to go in moments of crisis. For many survivors, convenience is not the issue — safety is.

## What services are at risk if a location closes?

If we cannot raise the needed funds, access to the following life-saving services will be reduced or delayed:

- Crisis intervention and safety planning
- Short-term counseling and trauma support
- Civil legal support and protection orders
- Hope's Closet essentials (clothing, toiletries, diapers, etc.)
- Food, gas, and transportation assistance
- Emergency hotel housing

These services are free, immediate, and crucial for survivors' safety and stability.

## Have you already made cuts?

Yes. Faces of Hope has already reduced staff by more than **40%** to stretch resources as far as possible.

Even with fewer employees, we are serving **more survivors than ever before**, and our team is working tirelessly to meet rising demand.

These cuts can't continue without jeopardizing survivor safety.

## How will my donation help right now?

Your support will:

- Keep **both** the Boise and Meridian centers open
- Ensure survivors receive immediate crisis support
- Strengthen legal and counseling services



- Provide basic essentials through Hope's Closet
- Maintain emergency transportation and hotel assistance
- Stabilize operations during this critical period

Every dollar protects survivors and keeps our doors open.

## **Is my donation tax-deductible?**

Yes. Faces of Hope is a registered 501(c)(3) nonprofit, and your gift is fully tax-deductible as allowed by law. You will receive a receipt for your records.

## **How can businesses or organizations help?**

Local businesses, faith groups, and community organizations can:

- Sponsor matching gift challenges
- Host fundraisers
- Encourage employee giving
- Share our posts and messaging

Partnerships create powerful community impact.

## **How can I donate?**

You can give securely online at:

<https://facesofhopeidaho.org/give-help/donate.html>

Or contact us directly to discuss major gifts, sponsorships, or partnership opportunities.

## **How can I help if I can't donate right now?**

You can still make a meaningful impact by:

- Sharing our posts on social media
- Talking about our mission
- Encouraging others to give
- Hosting a small fundraiser or Facebook birthday campaign

Awareness is one of the greatest gifts you can give.